

# RETURNS FORM

*We're sorry your order isn't everything you had hoped for. But don't worry, just follow these steps to return your US online order:*

1. Enter the details of your item/s.
2. Stick your items in a post bag and send them along with this form to:

**Attn: Salesupply c/o Kathmandu  
12480 NW 25th  
Suite #115,  
Miami  
FL 33182  
UNITED STATES OF AMERICA**

3. Please allow 14 business days for us to receive and process your return (slightly longer during sale periods).  
**The shipping costs for returns are to be paid by the customer.**

**Order number (not receipt number):**

Order date \_\_\_\_\_

Name \_\_\_\_\_

Address \_\_\_\_\_

Phone number \_\_\_\_\_

Email \_\_\_\_\_

Signature \_\_\_\_\_

Date \_\_\_\_\_

## Reason Code

WRS: Wrong size

WRC: Wrong colour

INS: Item not suitable

DAM: Damaged on arrival

DEF: Item defective (give details)

DES: Not as described

WIR: Wrong item received

LAT: Late arrival

**(Please do not include your credit card details on this form)**

| Qty | Product Code | Description | Reason code/ comments |
|-----|--------------|-------------|-----------------------|
|     |              |             |                       |
|     |              |             |                       |
|     |              |             |                       |
|     |              |             |                       |

If you have your packing slip, please affix it here ( this allows us to process your order more quickly)

# WE'RE OUT THERE